

If enabled, you can access WebAssign from Brightspace® to complete coursework.

ACCESS WEBASSIGN FROM BRIGHTSPACE

If enabled, you can open WebAssign from your Brightspace class. Brightspace is also known as D2L or Desire2Learn.

NOTE:

- You can't open Brightspace from WebAssign.
- Ask your instructor if you are not sure whether your course uses Brightspace and WebAssign.

1. Sign in to Brightspace and navigate to your class.
2. To access WebAssign from your Brightspace course, either:
 - If you see a list of assignments, click an assignment to open it in WebAssign.
 - If no assignments are listed, click the WebAssign tool.
3. **FIRST TIME ONLY:** Link your WebAssign and Brightspace accounts.

PURCHASE ACCESS

WebAssign gives you free access for two weeks after the start of class. To continue using WebAssign after that, either enter an access code or purchase access online.

NOTE: An access code included with some textbooks verifies that you have already purchased WebAssign access.

I have an access code

1. Verify your access code at webassign.net/user_support/student/cards.html.
2. Sign in to WebAssign.
3. Click **Enter Access Code**.
4. Enter your access code and click **Redeem**.

I do not have an access code

1. Sign in to WebAssign.
2. Click **Purchase Access**.
3. Select the items you want to purchase and click **Continue**.
4. Review the items in your cart and click **Start Secure Checkout**.
5. Enter your billing contact information and click **Continue**.
6. Select your payment method and enter your payment information.

Upgrade to Unlimited

1. Go to www.cengage.com/unlimited.
2. Choose a subscription.
3. Click **Subscribe now**.
4. Review the items in your cart and click **Start Secure Checkout**.
5. Enter your billing contact information and click **Continue**.

6. Select your payment method and enter your payment information.

LEARN

Your current assignments are listed on the **Home** page for each class.

1. Click the assignment name.
2. Answer the assignment questions.

WebAssign supports many different question types. Some questions display a tools palette or open in a new window.

3. Submit your answers.
4. Review your marks and feedback.
Usually you will see ✓ or ✗ for each answer.
5. Change your incorrect answers and submit again.
6. When you are done, always click **sign out**.

TROUBLESHOOTING

To access this assignment, open it first from your learning management system

RESOLUTION

Open the assignment first from Brightspace. If doing so shows the same message again, notify your instructor. A specific error in setting up the integration between WebAssign and Brightspace can cause this problem. Your instructor can fix this by following instructions in the instructor help.

Duplicated Assignment Links in Brightspace

Multiple assignment links are shown in Brightspace for the same WebAssign assignment. Scores for some WebAssign assignments are not synced to Brightspace.

RESOLUTION

1. Ask your instructor to remove the duplicated assignment links.
2. Check the remaining assignments to see if your scores were synced from WebAssign.
3. For each assignment link for which your score was not synced:
 - a. Click the assignment link.
 - b. Resubmit the WebAssign assignment.

Scores Synced to Brightspace Are Incorrect

When using an advanced LMS integration, WebAssign assignment scores greater than 100% or less than 0% are synced to Brightspace as 100% or 0%, respectively. The Learning Tools Interoperability (LTI) specification requires this behavior.

SYSTEM REQUIREMENTS

SUPPORTED BROWSERS

Windows

- Chrome version 65 or later
- Firefox version 59 or later
- Internet Explorer 11
- Microsoft Edge 16

MacOS / OS X

- Chrome version 65 or later
- Firefox version 59 or later
- Safari version 11 or later

Linux

- Firefox version 59 or later
- Safari version 11 or later on iPad only

NOTE: Some features and content require Flash and do not work on iOS.

Features and content are not optimized for a small screen size and might be difficult to use.

Other browsers and versions than those listed might also work, but are not supported. If you have problems when using an unsupported browser, try using a supported browser before contacting Customer Support.

RECOMMENDED BANDWIDTH AND HARDWARE

- Internet: 5+ Mbps
- RAM: 1+ GB
- Display: 1024 × 768

CUSTOMER SUPPORT

ONLINE: webassign.com/support/student-support
CALL: 800.354.9706

MORE INFORMATION

Search the online help for answers to most questions: webassign.net/manual/student_guide/