STUDENT QUICK START GUIDE

This Quick Start Guide provides information to help you start using WebAssign.

ENROLL WITH A CLASS KEY
Your instructor might give you a class key like MYSCCHOOL 1234 5678 to enroll in your class. A class key does not verify payment.
Enroll yourself in each class section only once.
1. Go to https://webassign.net/login.html and click Enroll with Class Key.
2. Enter your class key and click Enroll.
3. If the correct class and section is listed, click Yes, this is my class.
4. Sign in or create your account.

I Have a Cengage Account
1. Type your Cengage username and password.
2. Click Sign In.
3. When prompted, either sign in to your existing WebAssign account or create a new WebAssign account.

I Have a WebAssign Account
1. Click Sign in with your WebAssign username.
2. Type your WebAssign username, institution code, and password.
3. Click Continue.
4. If prompted, link your WebAssign account to a Cengage account.

I Don’t Have an Account
1. Click Create Account.
2. Type the details for your new Cengage account.

BEST PRACTICE: Use your email address as your username.
3. Read and acknowledge your acceptance of the Cengage service agreement.
4. Click Create Account.
Your Cengage account is created and linked to a new WebAssign account.
Click Continue to WebAssign to sign in. For future sessions, sign in with your Cengage account.

I DON’T HAVE A CLASS KEY
You don’t need to enroll yourself or create your WebAssign account.

SIGN IN
2. Type your Cengage username and password.
3. Click Sign In.

PURCHASE ACCESS
WebAssign gives you free access for two weeks after the start of class. To continue using WebAssign after that, either enter an access code or purchase access online.

NOTE: An Access Code included with some textbooks verifies that you have already purchased WebAssign access.

I have an access code
1. Verify your access code at webassign.net/user_support/student/cards.html.
2. Sign in to WebAssign.
3. Select enter an access code.
4. Select your access code prefix.
5. Enter your access code and click Continue.

I do not have an access code
1. Sign in to WebAssign.
2. Select purchase access online and click Continue.
3. Select items to purchase, confirm any license agreements, and click Enter payment information.
4. Provide your payment and contact information to PayPal and click Continue.
5. Review your order and click Complete purchase.
6. Close your receipt and start working in WebAssign.

LEARN
Your current assignments are listed on the Home page for each class.
1. Click the assignment name.
2. Answer the assignment questions.
   WebAssign supports many different question types. Some questions display a tools palette or open in a new window.
3. Submit your answers.
4. Review your marks and feedback.
   Usually you will see ✓ or ✗ for each answer.
5. Change your incorrect answers and submit again.
6. When you are done, always click Log out.

WEBASSIGN
From Cengage

SYSTEM REQUIREMENTS
WebAssign is tested and supported for the following web browsers:
• Mozilla® Firefox® (38+)
• Internet Explorer® / Microsoft® Edge (11+)
• Google® Chrome® (44+), Windows, macOS
• Apple® Safari® (8+)
• macOS, iOS 8 or later on iPad®

BROWSER SETTINGS
Configure the following settings in your Web browser.
• Allow cookies and pop-up windows from webassign.net.
• If you are accessing WebAssign from Blackboard®, accept third-party cookies.
• Do not allow your browser to store your WebAssign password.
• GOOGLE CHROME: Enable Adobe® Flash® Player.

CUSTOMER SUPPORT
ONLINE: webassign.secure.force.com/wakb2
CALL: 800.955.8275
The WebAssign Customer Support staff can NOT:
• change your username or password
• give extensions
• change your score
• give you extra submissions
• help you with the content of assignments
Contact your instructor for help with your grade or coursework.

PAYPAL SUPPORT
ONLINE: paypal.com
CALL: (402) 935-2050

MORE INFORMATION
Search the online help for answers to most questions:
webassign.net/manual/student_guide/

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