

This Quick Start Guide provides information to help you start using WebAssign.

## ENROLL WITH A CLASS KEY

Your instructor might give you a class key like **MYSCHOOL 1234 5678** to enroll in your class. A class key does not verify payment.

Enroll yourself in each class section only once.

1. Go to <https://webassign.net/login.html> and click **Enroll with Class Key**.
2. Enter your class key and click **Enroll**.
3. If the correct class and section is listed, click **Yes, this is my class**.
4. Sign in or create your account.

### I Have a Cengage Account

1. Type your Cengage username and password.
2. Click **Sign In**.
3. If prompted, either sign in to your existing WebAssign account or create a new WebAssign account.

### I Have a WebAssign Account

1. Click **Link Your WebAssign Account**.
2. Type your WebAssign username, institution code, and password.
3. Click **Continue**.
4. If prompted, [link your WebAssign account to a Cengage account](#).

### I Don't Have an Account

1. Click **Create Account**.
2. Type the details for your new Cengage account.
3. Read and acknowledge your acceptance of the Cengage service agreement.
4. Click **Create Account**.

You are signed in to WebAssign with your new account and enrolled in your class.

## I DON'T HAVE A CLASS KEY

You don't need to enroll yourself or create your WebAssign account.

## SIGN IN

1. Go to <https://webassign.net/login.html>.
2. Type your Cengage username and password.
3. Click **Sign In**.

### Reset Your Password

You can reset your Cengage or WebAssign password if your account has an email address.

1. On the sign-in page, click **Forget** for the password you need to reset.
2. Provide the requested information.  
If the information matches your account, you should receive a password reset email.
3. Open the password reset email and click the reset link or button.

## PURCHASE ACCESS

WebAssign gives you free access for two weeks after the start of class. To continue using WebAssign after that, either enter an access code or purchase access online.

**NOTE:** An access code included with some textbooks verifies that you have already purchased WebAssign access.

### I have an access code

1. Verify your access code at [webassign.net/user\\_support/student/cards.html](https://webassign.net/user_support/student/cards.html).
2. Sign in to WebAssign.
3. Click **Verify Payment**.
4. Enter your access code and click **Redeem**.

### I do not have an access code

1. Sign in to WebAssign.
2. Click **Verify Payment**.
3. Select the items you want to purchase and click **Continue**.
4. Review the items in your cart and click **Start Secure Checkout**.
5. Enter your billing contact information and click **Continue**.
6. Select your payment method and enter your payment information.

**NOTE:**

- If you need to contact Customer Support regarding this transaction, provide the transaction ID from your receipt.
- If you drop a class, you can request a refund within 14 days of the purchase date.

## LEARN

Your current assignments are listed on the **Home** page for each class.

1. Click the assignment name.
2. Answer the assignment questions.  
WebAssign supports many different question types. Some questions display a tools palette or open in a new window.
3. Submit your answers.
4. Review your marks and feedback.  
Usually you will see **✓** or **✗** for each answer.
5. Change your incorrect answers and submit again.
6. When you are done, always click **sign out**.

## SYSTEM REQUIREMENTS

WebAssign is tested and supported for the following web browsers:

- Mozilla® Firefox® (38+)**  
Windows®, macOS™, Linux®
- Internet Explorer® / Microsoft® Edge (11+)**  
Windows
- Google® Chrome™ (44+)**  
Windows, macOS
- Apple® Safari® (8+)**  
macOS, iOS 8 or later on iPad®

## BROWSER SETTINGS

Configure the following settings in your Web browser.

- Allow cookies and pop-up windows from [webassign.net](https://webassign.net).
- Accept third-party cookies when accessing WebAssign from Blackboard®.
- Do not allow your browser to store your password.
- Enable Adobe® Flash® Player.

## CUSTOMER SUPPORT

**ONLINE:** [webassign.com/support/student-support](https://webassign.com/support/student-support)

**CALL:** 800.354.9706

The Customer Support staff can **NOT**:

- change your username or password
- give extensions
- change your score
- give you extra submissions
- help you with the content of assignments

Contact your instructor for help with your grade or coursework.

## MORE INFORMATION

Search the online help for answers to most questions: [webassign.net/manual/student\\_guide/](https://webassign.net/manual/student_guide/)